

# "Cardo Customer Service – User Guide Stores & End User

September 2025



# Contact Cardo Support Service

**Cardo Support can be contacted in three ways:**

- **Via the Dedicated Portal (recommended)**

<https://cardosystems.zohodesk.com/portal/en/signup>

- Enter all required information
- Possibility to submit multiple requests (see page 4)

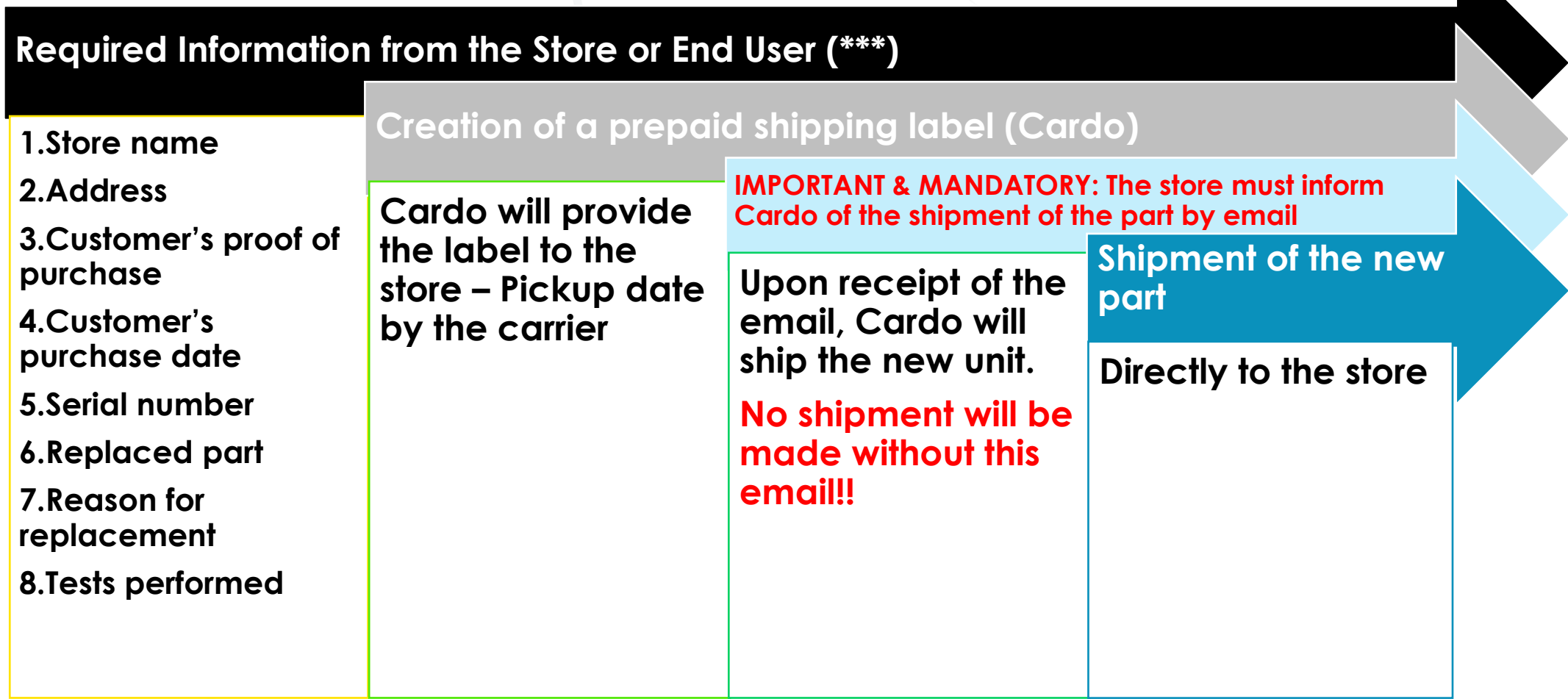
- **Via the Cardo Website**

<https://cardosystems.com/pages/dealer-support/form>

- **Via Cardo Support Phone Numbers:**

- **+44 8000318424 (from 9 AM to 4 PM CET)**

# Direct After-Sales Service with the Point of Sale



\*\*\* Troubleshooting will be performed for any problem - please provide all information in advance so that troubleshooting will be shorter and more accurate.

- **Multiple Requests via the Portal**
- **Register using the same email address** as previously used
- This will allow you to access previous requests
- Enter the information for the different products in the **“description”** field:
  - **Products**
  - **Issue**
  - **Control tests performed**
  - **Purchase date**
  - **Serial number**
- Select **“None”** in the product list
- Attach the receipts as attachments
- **Send the Ticket**

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### Submit a ticket

**Ticket Information**

Phone

**Language**

-None-

**Subject \***

**Description**

B I U Link Unlink 12 Bulleted list Numbered list Indent Outdent Insert link Insert image Insert Plain text

**Product Information**

**Product List**

-None-

**Product Family**

-None-

Attach a file (Up to 40 MB)

Submit Discard

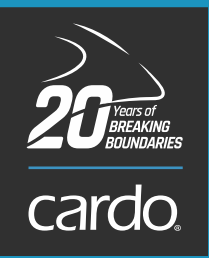
**Please note: Best Returns Route :**

**You can always direct the customer/ end user to contact  
Cardo directly through the link for customers:**

<https://cardosystems.com/pages/support/home>

**Or through Cardo phone numbers :**

**+44 8000318424**



Thank you!

